

# <u>Phase 2</u> Survey Evaluation

Approved on:

November 3, 2009

This Report Is Respectfully Submitted On Behalf Of The WeCAN Legislation Committee By Wayne Eells.



## **Table of Contents**

## Introduction

1	Introduction				
	1.1	History and Purpose of Committee	3		
	1.2	Committee Members	3		
	1.3	First Step	3		
2	WeCAN Communities				
	2.1	Reporting Communities	3		
	2.2	Non-Reporting Communities	4		
3	Mee	ting Recap of October 13, 2009	5		
4	Informational Categories				
	4.1	Financial	5		
	4.2	Volunteers	5		
	4.3	Current Management	5		
	4.4	Vendors	5		
	4.5	Board Governance	5		
5	Active Categories				
	5.1	Architectural	6		
	5.2	Covenants	6		
	5.3	Transition	6		
	5.4	City Ordinances	6		
6	Nex	t Step	7		
7	Appendix				
8	Index11				





#### 1 Introduction

#### 1.1 History and Purpose of Committee

At the July 28, 2009 meeting of WeCAN the presented topic was on foreclosures and Homeowner Associations. Scott Tanner of the Tanner Law Group which provides legal services for Homeowner Associations answer the many questions of the HOA Communities.

Mayor Cook asked if the City of Westfield should be doing more to help the Homeowners Associations have similar protective covenants in the city. As there is currently no lobbying at the state level on behalf of the HOAs in Indiana, Mr. Tanner suggested that WeCAN form a Legislation Committee and that they not only start working on behalf of the communities in Westfield, but also work the neighboring cities like Carmel, Noblesville and Fishers.

WeCAN liked the suggestion and several members volunteered to create the WeCAN Legislation Committee.

#### 1.2 Committee Members

Chair of the Committee Ron Rothrock (Centennial)
Tony Ancich (Ashfield)
Pat Hillenmeyer (Village Farms)
Wayne Eells (Springmill Villages)
Tom Smith (Support, City of Westfield)
Tammy Havard (Support, City of Westfield)

#### 1.3 First Step

At the August 25, 2009 WeCAN meeting, the Legislation Committee proposed a survey that all the Westfield communities could complete. The survey consisted of questions that measured the level of the communities' concern and several open questions to expand on the biggest concerns. WeCAN reviewed and clarified points in the survey before posting it to the WeCAN webpage. Additionally, instructions to complete the survey were emailed to the Westfield communities.

The survey is provided in the index for referencing purposes.

### WeCAN COMMUNITIES

## 2 WeCAN Communities

## 2.1 Reporting Communities

The following communities completed the WeCAN Legislation Committee survey about problems in their individual community:

- 1 Centennial
- 2 Mulberry Farms
- 3 Woodside Estates
- 4 Springdale Farms
- 5 Brookside
- 6 Setters Run
- 7 Coverdale
- 8 Sandpiper Lakes
- 9 Silver Lakes Homeowners Inc.
- 10 Setters Run HOA
- 11 Silver Thorne



- 12 Ashfield
- 13 The Village Farms, Inc
- 14 Grassy Knoll Subdivision
- 15 SpringMill Villages

#### 2.2 Non-Reporting Communities

No response on the WeCAN Legislation Committee survey was received from the following communities:

Ashley Place Apartments

Beacon Point

Bridgewater

**Bridgewater Commons** 

**Bridgewater Pointe** 

Bridlewood

**Broadway Addition** 

Brookside

**Carey Commons** 

Carey Glen

Cherry Wood Ct

Cool Creek Circle

Countryside

Crestview

**Crosswind Commons** 

Downtown Westfield Neighborhood

**Emerald Place** 

Farr Hills

Harvest Meadows

Maple Knoll

Maples at Spring Mill

Merrimac

Morgan Woods

Oak Manor

Oak Manor Villages (Hills Community)

Oak Park

Oak Ridge

Oak Ridge Crossing

Pine Ridge

Pines of Westfield

Quail Ridge

Shadow Lakes

Sonoma

South Ridge



Summit Lakes
Village Park Estates
Villas at Oak Ridge
Washington Township Neighborhood Trust (WTNT)
Westfield Farms
Willow Creek
Woodshire Subdivision

#### MEETING RECAP

## 3 Meeting Recap of October 13, 2009

On October 13, 2009 the Legislation Committee met at the Westfield City Hall to review the results of the survey that was provided to all the Homeowner Communities in Westfield. During the meeting as the information was discussed, the committee determined that there were categories of items that could be addressed by only providing informational support to the Homeowner Associations in Westfield and other items that could be addressed actively by participation, involvement and legislative action at city, county and/or state levels.

# INFORMATIONAL CATEGORIES

## **4 Informational Categories**

Some can cross categories, there may be instances where the items may appear in multiple categories.

#### 4.1 Financial

- Collecting homeowners dues (2 communities reporting)
- Collecting past due accounts (2 communities reporting, one reports arrears greater than 2 years on many HOA members)
- We are small and the fee for our management company is more than half of our budget

#### 4.2 Volunteers

No communities reported any specific issues in this category.

## 4.3 Current Management

- Finding a business to take care of our modest landscaping at the entrances.
- We are small and the fee for our management company is more than half of our budget

#### 4.4 Vendors

 Finding a business to take care of our modest landscaping at the entrances.

#### 4.5 Board Governance

- Finding a business to take care of our modest landscaping at the entrances.
- New trash service (dumpsters to big and being left out)
- Absentee ownership, rental properties. No ability to prevent or limit number.
- Collections of dues (2 communities reporting)

# Westfield

#### **WeCAN Legislation Committee**

- Collections of past due accounts (2 communities reporting, one reports arrears greater than 2 years on many HOA members)
- Trying to work out a sale of our neighborhood to Pine Tree for commercial development.

# ACTIVE CATEGORIES

## **5 Active Categories**

Some can cross categories, there may be instances where the items may appear in multiple categories.

#### 5.1 Architectural

- Enforcing the architectural standards
- Building stuff without approval from our covenant committee
- Architectural Request or lack of changes involving easements setbacks, etc. Home owners will by pass us and go to the city for approval or building permit with no plan submission to us (HOA). The reverse happens and they come to us and we need to insure compliance with the city. Follow up by city to HOA on project requests would be helpful. HOA requests sent to city to for plan review so city is ok with project. Both the HOA and City may need signoffs on certain requests.

#### 5.2 Covenants

- Enforcement of covenants. (4 communities reporting)
- Covenant violations (4 communities reporting)
- Enforcing the architectural standards
- Building stuff without approval from our covenant committee
- New trash service, New trash bins are too big and being left outside.
- Upkeep on foreclosures and vacant homes (4 communities reporting)
- Upkeep on Homes and Yards, including weeds and grass (4 communities reporting)
- Absentee ownership, rental properties. No ability to prevent or limit number.

#### 5.3 Transition

- We are still under Langston Development direction
- Trying to work out a sale of our neighborhood to Pine Tree for commercial development.
- Reserve Study
- transition to new board Election of board notification, elections, property management, vendors

## 5.4 City Ordinances

- Minor code enforcement issues
- Zoning code enforcement, Needs to be more proactive
- Parking on the streets (2 communities reporting)
- Trespassing and fishing in and around our retention pond
- Solicitors are a huge problem (2 communities reporting)
- Traffic -- people speeding through the neighborhood. (5 communities reporting)



- Vandalism caused (presumably) by teenagers to our amenities (4 communities reporting)
- Dog waste not being picked up by homeowners (4 communities reporting)
- Lack of Leash Law Enforcement
- Unlicensed vehicles parked (stored) on property and on the street
- · Barking Dogs,
- Upkeep on foreclosures and vacant homes (4 communities reporting)
- Upkeep on Homes and Yards, including weeds and grass (4 communities reporting)
- Parking on the Streets during snow removal periods, maybe adopt odd/even parking during plowing times
- Architectural Request or lack of changes involving easements setbacks, etc. Home owners will by pass us and go to the city for approval or building permit with no plan submission to us (HOA). The reverse happens and they come to us and we need to insure compliance with the city. Follow up by city to HOA on project requests would be helpful. HOA requests sent to city to for plan review so city is ok with project. Both the HOA and City may need signoffs on certain requests.

**NEXT STEP** 

## 6 Next Step

The Legislation Committee's next step will be to attempt to meet twice before the end of the year and begin developing a plan to address both the Informational and Active categories of items that were developed from the survey results.



## 7 Appendix

Legislation Committee Survey Exit this survey	1			
1. Survey				
The purpose of the WeCAN Lecchallenges and recommendat you to help us identify where is important for us, other HOA	ions of HOAs in Westfi we should go next. We	eld. As a first s	step, we have c	reated a survey for
1. What is the name of you	ır community?			
What is the name of your con	nmunity?			
2. Who can we contact for	the next steps?			
Who can we contact for the r	ext steps? Name			
Phone Number				
Email				
Please list how many of each Single Family Condo/Townhome/Multifamily Commercial		unity		
4. Please indicate your cho "Other" box.	oices below. Feel fre	e to commen	t on specific ir	
	No problems	Few problems	Have major problems	Can forsee problems in N/A the future
Financial (foreclosures, bankruptcies, collections, budgetary)	Please indicate your choices below. Feel free to comment on specific information in the "Other" box.	Few problems	Have major problems	Can forsee N/ problems in the future



	No problems	Few problems	Have major problems	Can forsee problems in N/A the future
	bankruptcies, collections, budgetary) No problems			
Architectural (violations and enforcement for pets, yards)	Architectural (violations and enforcement for pets, yards) No problems	Few problems	Have major problems	Can forsee N/A problems in the future
Covenants/Restrictions/D eclarations (thoroughness, consistency, understandable)		Few problems	Have major problems	Can forsee N/A problems in the future
Volunteers (board, committees, etc)	Volunteers (board, committees, etc) No problems	Few problems	Have major problems	Can forsee N/A problems in the future
Current management company	Current management company No problems	Few problems	Have major problems	Can forsee N/A problems in the future
Transition from Developer to Homeowners	Transition from Developer to Homeowners No problems	Few problems	Have major problems	Can forsee N/A problems in the future
Vendors	Vendors No problems	Few problems	Have major problems	Can forsee N/A problems in the future
City ordnances (solicitors, signs, etc)	City ordnances (solicitors, signs, etc) No problems	Few problems	Have major problems	Can forsee N/A problems in the future
Other (please specify)			A	
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#### 5. What is your neighborhood's biggest headache?

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Survey Powered by: <u>SurveyMonkey.com</u> "Surveys Made Simple."





## **INDEX**

## 8 Index

Absentee ownership6	Fishing in retention pond	7
Architectural	Landscaping	5
Building without approval6	Parking on the streets	
Enforcement6	Parking on the Streets during snow removal	
Follow up with city6	periods	7
Code enforcement issues7	Pets	
Covenant	Barking Dogs	7
Absentee ownership6	Dog waste	
Architectural standards6	Lack of Leash Law Enforcement	7
Enforcement6	Rental properties	6
Rental properties6	Reserve Study	6
Upkeep on foreclosures6	Solicitors	7
Upkeep on homes6	Speeding through neighborhood	7
Upkeep on yards6	Traffic	7
Vacant homes6	Transition to new board	6
Violations6	Trash service, trash cans	5
Weeds and grass6	Trespassing	7
Financial	Unlicensed vehicles parked (stored) on	
Homeowners dues5	property	7
Management company fee5	Vandalism	
Past due accounts 5	Zoning enforcement	7